

Tollcross Housing Association Equality Impact Assessment

Name of the policy to be assessed	Unacceptable Actions Policy	Is this a new policy or a revision?	Revision
Person(s) responsible for the assessment	Anne Fitzsimons		
1. Briefly describe the aims, objectives and purpose of the policy / proposal	This Policy sets out the Association's approach to the relatively few customers whose actions or behaviour we consider unacceptable.		
2. Who is intended to benefit from the policy / proposal? <i>(e.g. applicants, tenants, staff, contractors)</i>	Staff and all customers.		
3. What outcomes are wanted from this policy / proposal ? <i>(e.g. the benefits to customers)</i>	It is anticipated that it will be clear to all staff and customers what is not acceptable behaviour and what the Association can do to remedy this.		

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4. Which **protected characteristics** could be **affected** by the proposal? (*tick all that apply*)

- Age Marriage & Civil Partnership Disability Race Pregnancy/Maternity
 Gender Religion or Belief Gender Reassignment Sexual Orientation

5. If the policy / proposal is not relevant to any of the **protected characteristics** listed in part 4, state why and end the process here.

As this policy is intended to benefit all Tollcross customers and staff it does not impact (positively or negatively) on any protected characteristic.

6. Describe the **likely impact(s)** the policy / proposal could have on the groups identified in part 4

7. What **actions** are **required** to address the impacts arising from this assessment? (*This might include; collecting additional data, putting monitoring in place, specific actions to mitigate negative impacts*).

Signed: *Anne Fitzsimons*
(Responsible for Policy Review)

(Job title): Corporate Services Director

Signed: *Clive Douglas*
(Peer Review Confirmation)

(Job title): Chief Executive

Date the Equality Impact Assessment was completed:

22nd March 2021



Please attach the completed document as an appendix to your proposal report

Signature Certificate

Document Ref.: SNWA2-NFMUB-6AG4J-GCH92

Document signed by:

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	<p>Clive Douglas Verified E-mail: clive@tollcross-ha.org.uk</p> <p>IP: 195.224.0.146 Date: 30 Mar 2021 14:25:56 UTC</p>	<p><i>Clive Douglas</i></p> 
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