Annual Assurance Statement 2026

The Management Committee of Tollcross Housing Association confirms that it has reviewed and assessed the evidence available to it and is satisfied that the Association complies with the Regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Regulatory Framework, including the Regulatory Standards of Governance and Financial Management, the standards and outcomes of the Scottish Social Housing Charter and our legislative duties.

Our assessment has taken account of the SHR's statutory guidance and has been informed by ongoing Committee scrutiny and oversight, internal audit, independent review of our compliance with the Regulatory Standards, surveys, internal assessments and other organisational controls.

No areas of material non-compliance have been identified.

Data on Homes
We are satisfied that we have comprehensive, good-quality and up-to-date information on the construction, components and condition of our homes. This supports tenant and resident safety, asset management, investment and financial planning. We will continue to review and update this information to ensure it remains accurate and fit for purpose.

Equalities & Human Rights
We are satisfied that appropriate systems are in place for the collection and use of equalities data and that equality and human rights considerations are reflected in our decision-making, policies and service delivery.

Tenant & Resident Safety
We are satisfied that we meet our duties in relation to tenant and resident safety, including gas, electrical, fire, water and lift safety, asbestos, damp and mould. The Management Committee receives appropriate information and assurance to oversee compliance in these areas.

The Association does not own or manage any Gypsy/Traveller sites. The specific assurance requirement relating to minimum site standards is therefore not applicable.

Next Steps
We will continue to monitor our compliance, performance, financial position and key risks and address areas for improvement through our established assurance processes. We will notify the SHR and our customers of any material change to the level of assurance reported in this Statement.

This Statement was approved by the Management Committee on 21 September 2026, and the Chairperson was authorised to sign and submit it to the Scottish Housing Regulator.

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Chris Elliot, Chairperson

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