

Find out what help is available for you

We provide access to free and confidential services to help you get the right support to maximise your income and reduce debt.



Welfare, benefits, & cost-of-living support

The service can provide a benefit check to ensure that you are receiving your correct entitlement to benefits. Whether you are unemployed, sick or disabled, on a low income or have never claimed before we can help you. It can also provide support with application completion and review, and support with challenging decisions and appeals.



Make an appointment | info@tollcross-ha.org.uk | 0141 763 1317

Or drop in

| | | |
|---------------------------------------------|-------------------|------------------------------------------------|
| Monday | 1.00pm to 4.30pm | Housing Office, 868 Tollcross Road |
| Wednesday | 9.00am to 12.30pm | Advice & Learning Centre, 84 Braidfauld Street |
| Friday (2 nd & 4 th) | 11.00am to 1.00pm | St Joachim's Church, Inzievar Terrace |

Energy Advice

The Shettleston and Tollcross Energy Project (STEP) will operate across both Shettleston and Tollcross Housing Association's areas. It is available to any residents in that area (not just tenants) and offers advice and support with the following issues:

- energy debt
- capped supplies
- billing and metering issues
- saving money on energy bills
- communicating with suppliers
- understanding heating systems
- dealing with condensation and dampness
- applying for fuel vouchers and additional support

Support is available through face-to-face appointments, home visits and telephone calls.

Get in touch | info@stepadvice.org.uk | 0141 763 1317

Money Advice Service TSMAS (Tollcross & Shettleston Money Advice Service)

Open to anyone who lives in the Tollcross or Shettleston areas, the service can provide help with:

- budgeting, access to bank accounts and accessing affordable credit.
- reducing debt and rent arrears and negotiate with creditors on your behalf.
- benefit application completion and help to get online.
- reducing energy debt (gas and electricity)
- home insurance advice – get the right cover at a reasonable price.

Make an appointment

advice@tollcrosscommunitytrust.org | 0141 764 1234

Credit Union

Bridgeton Credit Union provide ethical savings accounts and affordable loans to their members. Based in our Advice & Learning Centre, the Credit Union allows its members to access low-cost loans, life insurance, junior accounts, and more.

Get in touch

advice@tollcross-ha.org.uk | 0141 764 1234

Worried about debt?

The following organisations could help:

StepChange Debt Charity www.stepchange.org/

0800 138 1111 (Monday to Friday 8am to 8pm and Saturday 9am to 2pm)

National Debtline www.nationaldebtline.org

0808 808 400 (Monday to Friday 9am-8pm and Saturday 9:30am-1pm)

PayPlan www.payplan.com

0800 316 1833 (Monday to Friday 8am to 8pm and Saturday 9am to 3pm)



Happy to translate | Możemy przetłumaczyć | Раді перекладати | Ni Fahari kutafsiri | अनुवाद करके खुशी



हुई | ਅਨੁਵਾਦ ਕਰਨ ਵਿੱਚ ਖੁਸ਼ੀ | 乐意翻译 | حن سعءاء لتقديم